

# PRTC MyPhone

## Login Instructions

**Important Note:** PRTC customers must subscribe to PRTC voice mail to have access to MyPhone. This quick guide is for basic voice mail service. Additional features may be visible within MyPhone based on the calling features in which the customer subscribes. For directions on how to use MyPhone, users may click on the “?” icon located on the right corner of the screen after logging into MyPhone.

PRTC Myphone is a self-admin portal which allows you to view missed calls, dialed calls, received calls, listen to voicemail messages, and view contacts on your local landline phone. MyPhone can be accessed anywhere you have access to the Internet.

1. From any Internet web browser, go to <http://myphone.prtcnet.org>.
2. Enter your 10-digit home phone number (for example: 6062877101)
3. Enter your voicemail PIN. If you have forgotten your PIN or need technical assistance, please contact PRTC’s customer service department at 287-7101.

The image shows a screenshot of the PRTC MyPhone Services Portal login page. At the top, the PRTC logo is displayed with the tagline "The People's Network" and "Peoples Rural Telephone Cooperative". Below the logo is a white login form titled "MyPhone Services Portal". The form contains a "Please log in below." header, a "Number:" label with a text input field, a "Password:" label with a text input field, and a "Login" button. Below the form, there is a note: "If you have forgotten your password, please contact customer support." At the bottom of the page, there is a footer: "Peoples Rural Telephone Cooperative | [Click Here to View Available Upgrades](#)".

Two callout boxes with arrows pointing to the login form are present:

- A box on the right side of the form with the text "Enter phone number including area code." has an arrow pointing to the "Number:" input field.
- A box on the right side of the form with the text "Enter voice mail PIN." has an arrow pointing to the "Password:" input field.